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Project ROME

Incident documentation

Test documentation

# Introduction

This document outlines incidents resulting from system tests. It highlights detailed information about the incidents. It may also include remedies enacted, and/or effort expended to remediate those incidents.

# Incidents

|  |  |
| --- | --- |
| **Incident Title** | Credit Card Saving |
| **Description** | The app should be able to store credit cards in profile settings in a secure and meaningful way. However, implementation of this has been proven difficult to do securely (maintain PCI DSS compliance) |
| **Discovery Date** | 03/29/2023 |
| **Severity** | Low |
| **Steps to Reproduce** | N/A |
| **Responder** | Rasool Abbas, Onel Jimenez |
| **Current Status** | Open |
| **Resolution** | (This feature is being removed in order to prioritize other features) |
| **Resolution Date** |  |
| **Approximate Correction Time** |  |

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| --- | --- |
| **Incident Title** | Dashboard Mobile Compatibility |
| **Description** | UI does not work adequately on a mobile device – often showing “smooshed” UI elements and overlapping buttons, text, etc. |
| **Discovery Date** | 04/14/2023 |
| **Severity** | High |
| **Steps to Reproduce** | Access any page of the application on a mobile device, or simulate in IDE. |
| **Responder** |  |
| **Current Status** | Open |
| **Resolution** |  |
| **Resolution Date** |  |
| **Approximate Correction Time** |  |

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| --- | --- |
| **Incident Title** | Sorting Dysfunction |
| **Description** | The dashboard default setting shows fundraisers in an obscure way (It is not by expiration date as it should be) |
| **Discovery Date** | 04/24/2023 |
| **Severity** | Medium-High |
| **Steps to Reproduce** | Open the dashboard. |
| **Responder** | Rasool Abbas |
| **Current Status** | Closed |
| **Resolution** | Debug |
| **Resolution Date** | 04/27/2023 |
| **Approximate Correction Time** | 15 minutes |

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| --- | --- |
| **Incident Title** | Invalid End Dates |
| **Description** | Fundraisers are showing incorrect expired dates when they should instead be showing “Expired.” |
| **Discovery Date** | 04/24/2023 |
| **Severity** | Medium |
| **Steps to Reproduce** | N/A |
| **Responder** | Rasool Abbas |
| **Current Status** | Closed |
| **Resolution** | Debug |
| **Resolution Date** | 04/27/2023 |
| **Approximate Correction Time** | 15 minutes |

|  |  |
| --- | --- |
| **Incident Title** | Image Service Storage |
| **Description** | Image services needs to be stored in a location for demonstration. |
| **Discovery Date** | 03/10/2023 |
| **Severity** | High |
| **Steps to Reproduce** | N/A |
| **Responder** | Rasool Abbas |
| **Current Status** | Closed |
| **Resolution** | Allocate S3 bucket and implement API hooks |
| **Resolution Date** | 03/21/2023 |
| **Approximate Correction Time** | 15 minutes |